



Dona Lucia

ESTHETICS SALON

Safe and sanitary salon

The safety of our guests (and staff) is our top priority. We are committed to providing services that meet the highest sanitation and hygiene standards in the beauty industry! To enjoy your visit to the fullest, we ask that our guests be aware of the following standards and request to help us ensure your safety and comfort as well as that of other guests and salon employees.

Our commitment to you:

- We have studied and are meeting or exceeding the BCWorkSafe, PHO and BC guidelines for Personal Service Establishments
- Relating to sanitation and hygiene
- We have completely sanitized the establishment, all of our furniture, equipment, tools and supplies before re-opening and will do a full sanitization routine of the workstation, furniture, tools and implements between each client to ensure the safety of each and every one
- Employees are asked to self assess themselves (and family members) every morning before coming to work
- We are prohibiting employees who have a fever or are sick from engaging with guests or guest areas
- Training employees on sanitation and hygiene standards
- Our whole team took up-skilling training on disinfection, sanitation, and infection control protocols, all of our estheticians are [BeautySafe](#) certified
- Washing hands for a minimum of 20 seconds at the start and the end of every service
- We will waive our current cancellation fee to guests that fall ill and are unable to make their appointment
- Fully sanitize all treatment spaces between each service

- Always providing clean sanitized linens and towels, (bleached and washed in hot water, dried at highest temperature)
- All waxing treatments are only using disposable equipment, including the towel (as before), and as always there will be absolutely NO double dipping
- We always use hospital-grade sanitizers
- We have installed signage to remind everyone of the new rules and safety standards at our front door, our reception desk, in the changing rooms, the washroom, staff rooms, back bar and anywhere appropriate
- Each esthetician will only service one client at a time; please note that client must come alone (no escort, spouse, friend, kids, pets)
- We have hand disinfecting gel at the reception desk and at every station, anti-bacterial hand soap at all our hand washing stations and in the restrooms with single use paper
- Spaced out the workstations by eliminating positions
- All our entire team will be wearing masks ALL DAY and may wear gloves, face shields and protective goggles for some services
- Our retail area is fully operational, please ask for assistance; our team will prepare you retail order for you and have it ready for pick-up as you leave our premises (we do encourage you to order online and take advantage of our curbside pick up service)